



Objectives

ISO 20000 audit

The following, additional audit objectives for ISO 20000 are applicable:

- Checking that interfaces with other parties (participating in the activities of the SMS) are identified and controlled;
- Checking that any risks arising from these interfaces are recognized and managed.

ISO 27001 / NEN 7510 audit

In addition, the following objective applies to ISO 27001 / NEN7510:

- Assess the effectiveness of the management system to ensure that, based on the risk assessment, the client has implemented appropriate controls and achieved the established information security objectives.