

Specific Certification Conditions IATF 16949



1 Area of applicability

These conditions are part of the contractual agreement (hereinafter "Certification Agreement") between DEKRA Certification GmbH (hereinafter "DEKRA Certification") and organizations certified or to be certified in accordance with the "Quality management systems requirements for automotive production and relevant service parts organizations – IATF 16949 (hereinafter referred as "IATF 16949") – in this specific certification conditions named as "client".

These conditions are applicable if not in violation of:

- any law and/or statutory/regulatory requirement or
- the requirements defined in the most recent "Automotive certification scheme for IATF 16949 - Rules for achieving and maintaining IATF recognition" including all valid Sanctioned Interpretations - to be found on the website www.iatfglobaloversight.org - (hereinafter "IATF rules").

In case of any conflict, the solution shall be closest to the applicable legal requirements, or the judgement of the authorized IATF oversight office, or the IATF rules (in this order).

The below stated regulations in Section 2 of this document are a non-exhaustive enumeration.

2 Certification according to IATF 16949

For certifications in accordance with IATF 16949 the stipulations contained in most recent version of the IATF rules also form a constituent part of the contractual relationship between DEKRA Certification and its clients.

2.1 Certification agreement (IATF Rules 3.1)

- The client shall provide DEKRA Certification information related to previous and/or existing certification to IATF16949 before contract signature.
- The client shall notify DEKRA Certification of any imminent changes (see IATF Rules 3.2).
- The client shall not refuse an IATF witness audit of DEKRA Certification.
- The client shall not refuse a DEKRA Certification internal witness audit.
- The client shall not refuse the presence of IATF observers.
- The client shall not refuse the request of DEKRA Certification to provide the final report and nonconformity reports to the IATF.
- The only use of the IATF logo is as displayed on the certificate or the letter of conformance issued by DEKRA Certification. Any other uses of the IATF logo is prohibited.
Note: The client may duplicate the IATF 16949 certificate bearing the IATF logo for marketing and advertising purposes.
- Quality management system-related consultants to the client shall not be physically present at the client's site during an audit and shall not participate in the audit in any way either directly or indirectly. The client's failure to meet this contractual requirement shall result in audit termination by DEKRA Certification.
- The client provides pre-audit planning information to DEKRA Certification as required.
- The client shall notify DEKRA Certification of its intent to transfer once a legal contract is signed with a new certification body.
Note 1: This notification may allow the contract to be extended until all transfer activities are complete with the new certification body, which allows the IATF 16949 Certificate to remain valid for a maximum of one-hundred-and-twenty (120) calendar days after the recertification audit due date or until the certificate expiration date, whichever comes first. In cases where a transfer occurs at a surveillance audit, the IATF16949 certificate would be allowed to remain valid for a maximum of two-hundred-and ten (210) calendar days after the surveillance audit due date.
Note 2: DEKRA Certification may have other valid reasons for cancelling the contract or withdrawing the client's certification before the transfer activities are completed.
- The client shall work with DEKRA Certification to resolve open issues related to its transfer to or from another IATF-recognized certification body.
- The client shall remove all references to IATF16949 certification from all internal and external marketing channels- including, but not limited to, websites and printed and electronic media- when its certification is cancelled, withdrawn, or expired.
- DEKRA Certification shall notify its clients within ten (10) calendar days of any changes in the DEKRA Certification's ownership status or loss of IATF recognition.
- DEKRA Certification shall work with the client to resolve open issues related to the client's transfer to or from another IATF-recognized certification body.
- DEKRA Certification, including all of its sponsored IATF 16949 auditors, shall comply with all relevant data protection laws for the respective client's jurisdictions and provide sufficient transparency regarding the use of relevant personally identifiable information.

A violation of one of the client's obligations in clause 2.1 shall be considered as material breach of the certification contract and shall lead to appropriate actions by DEKRA Certification, including, but not limited to, audit termination, audit cancellation, contract cancellation, or certification withdrawal.

2.2 Notice of changes (IATF Rules 3.2)

The client shall inform DEKRA Certification of imminent changes that may affect the capability of the quality management system to continue to fulfill the requirements of the IATF 16949 certification.

These include, for example, changes relating to:

- legal status
- ownership status (e.g., mergers, acquisitions, alliances, joint ventures, etc.)
- management structure (e.g., top management, key decision-making staff, etc.)
- contact address or location
- relocation of manufacturing process(es) or support activities

- closure or relocation of a manufacturing site, extended manufacturing site, or a standalone remote support location
- scope of operations under the quality management system, including any new locations and/or support relationships to be covered in the certification scope
- outsourcing of quality management system processes to other organizations
- customer dissatisfaction scenarios that require DEKRA Certification notification as described in IATF OEM customer-specific requirements (e.g., special status conditions, etc.)
- a signed contract with another IATF-recognized certification body

DEKRA Certification shall take appropriate actions based on the changes communicated by the client, including special audits.

2.3 Audit program for manufacturing sites (IATF Rules 5.1)

2.3.1 Audit cycle

The Audit program for a manufacturing site has a three (3) year audit cycle and a corresponding three (3) year certificate cycle.

The first three (3) year audit cycle of a manufacturing site shall include an initial certification audit (stage 1 readiness assessment and Stage 2 certification audit) followed by a surveillance audit in the first and second years.

The first three (3) year audit cycle starts from the last day of the stage 2 certification audit. Each subsequent audit cycle starts from the last day of the recertification audit.

Surveillance audits shall be scheduled from the last day of the stage 2 certification audit, the last day of the recertification audit, or the last days of the transfer audit. The allowable timing is -3 months/ +3 months. The last day of the surveillance audit shall not exceed the maximum allowable timing.

The last day of the recertification audit shall not exceed three (3) years (-3 months/+0 days) from the last day of the stage 2 certification audit or the previous recertification audit or transfer audit.

Recertification audits shall be scheduled to provide sufficient time for nonconformity management activities to be completed and the certification decision made before the expiration of the existing IATF 16949 certificate.

2.4 Audit day determination (IATF Rules 5.2)

2.4.1 Determining the audit duration for initial certification, surveillance, recertification, and transfer audits.

DEKRA Certification shall determine the audit duration required to accomplish a complete and effective audit of the client's quality management system.

Where verification of the effective implementation of systematic corrective action from minor nonconformities is required, between one-half (0.5) and one (1) of additional audit time shall be planned and conducted for each minor nonconformity.

If the certification scope changes, additional audit time shall be added to investigate the impact of the certification scope change on the capability of the quality management system to continue to fulfill the requirements of the IATF- 16949 certification.

When the audited client location does not meet the IATF OEM quality and/or delivery targets specified in the IATF OEM scorecard(s), submitted with audit planning information and/ or current score cards reviewed in the opening meeting, DEKRA Certification shall add additional audit time to the current audit plan as defined below. The only exception is if the client can provide evidence of verification of the effectiveness of the implemented systematic corrective actions for the quality and/or delivery performance issues, in which case no increase is applied. Where it is not possible to add the additional time to the current audit plan, DEKRA Certification shall conduct a special audit within sixty (60) calendar days of the closing meeting date of the audit.

Note 1: This requirement does not apply if the audited organization is an IATF OEM.

Note 2: In a corporate audit scheme, the increase in audit days applies only to the client location(s) where the IATF OEM quality and/or delivery targets are not being met.

Audited location	Number of IATF OEMs where quality and/or delivery target are not being met	
Number of employees	1 – 2 IATF OEMs	3 or more IATF OEMs
< 500	4 hours	6 hours
500 - 3000	5 hours	7 hours
> 3000	6 hours	8 hours

2.4.2 Determining the audit duration for stage 1 readiness assessment (IATF Rules 5.2.1)

For each manufacturing site, DEKRA Certification shall plan and conduct between one and one-half (1.5) and three (3) audit days onsite for the stage 1 readiness assessment, as appropriate.

For a corporate scheme, DEKRA Certification shall plan and conduct a one-time stage 1 readiness assessment between one-half (0.5) and two (2) audit days for the central location where the client's quality management system support function resides. The stage 1 readiness assessment at the central location may be conducted onsite or remotely and shall be conducted before the stage 1 readiness assessment at any of the supported manufacturing sites.

Note 1: If the central location resides in a manufacturing site, the time for the stage 1 assessment is additional to the required audit days at the manufacturing site.

Note 2: If the central location is already included in the IATF 16949 certification of another manufacturing site in the corporate scheme, and if the conditions for accepting the audit report are met, then no further stage 1 readiness assessment activity is required at the central location.

For standalone remote support locations, not covered above DEKRA Certification shall determine whether a stage 1 readiness review assessment is needed to meet the objectives and requirements for a stage 1 readiness assessment at a manufacturing site or central location. DEKRA shall determine the appropriate audit duration.

2.4.3 Determining the audit duration for special audits (IATF Rules 5.2.2)

DEKRA Certification shall determine the special audit duration considering:

- a) The appropriate number of audit days required to meet the purpose and accomplish the objectives of a special audit.
- b) Where the special audit's purpose is to verify the effective implementation of systematic corrective actions, audit time shall be allocated to the audit plan as follows:
 - 1) Each major nonconformity shall have between one (1) and three (3) hours planned and executed for verification.
 - 2) Each minor nonconformity shall have between one-half (0,5) hour and one (1) hour planned and executed for verification.
- c) Where special audits are related to IATF-OEM quality and/or delivery targets specified in the IATF OEM scorecard(s) not being met, see above minimum audit days shall be planned considering above mentioned requirements – in table 5.2 q of the IATF Rules.

2.4.4 Determining the audit duration for certification structure with standalone remote support locations (IATF Rules 5.2.3)

DEKRA Certification shall calculate the minimum audit days for each client with one (1) or more standalone remote support locations.

The distributed audit days shall be sufficient to ensure complete audit coverage over the audit cycle for all processes at all relevant client manufacturing sites and standalone remote support locations.

2.4.5 Determining audit duration – corporate scheme (IATF Rules 5.3)

A fifteen percent (15%) reduction may be applied to the minimum audit days specified in Table 5.2 of the IATF Rules (before rounding) for the stage 2 certification, surveillance and recertification audits for any client's location that is part of a corporate scheme.

2.5 Supporting activities (IATF Rules 5.5)

All support functions of a manufacturing site, regardless of whether these functions are performed at a manufacturing site or at a standalone remote support location, shall be audited as required to support the manufacturing site and to cover all applicable requirements from IATF 16949 standard aligned with the certification scope.

Process interfaces and their interactions between manufacturing sites and remote support location shall be audited from all relevant client locations.

2.5.1 Audit program requirements for support functions (IATF Rules 5.5.1)

Following requirements shall be met when creating an audit program for manufacturing sites with support function performed onsite:

- a) Product design functions: included is the initial stage 2 audit, in each surveillance audit, and in the recertification audit.
All other support functions: included in the initial stage 2 audit, at least once more during the surveillance audit cycle, and in the recertification audit.
- b) Stage 2 certification audit planning for a manufacturing site shall ensure that all its support functions performed at standalone remote support location are audited and relevant interfaces validated at the standalone remote support location before the audit at the manufacturing site.

Following requirements shall be met when creating an audit program for standalone remote support locations:

- c) The audit program starts with an initial certification audit – or a transfer audit, where applicable – followed by an ongoing sequence of surveillance audits.
- d) Audits shall be programmed and conducted based on audit due dates established from the initial certification audit or transfer audit date.
- e) Product design functions shall be audited annually (i.e., every twelve (12) months (-3/+3 months)).
- f) Non-product design functions shall be audited at least every two (2) years (i.e., every twenty-four (24) months (-3/+3 months)).

2.5.2 Reviewing remote support location audit records (IATF Rules 5.5.3)

DEKRA Certification may accept the audit by another certification body of the remote supporting locations subject to the following conditions being met prior to the start of the audit at the supported manufacturing site.

- a) The audit was conducted to IATF 16949 by an IATF-recognized certification body.
- b) The latest version of the audit plan and final audit report, including all related nonconformities and nonconformity management records, are accessible in a language agreed upon by the client and the certification body that conducted the audit.
- c) The provided information gives a clear indication of:
 - 1) which support functions at the remote support location provide support to the manufacturing site
 - 2) which processes performed at the remote support location pertain to the relevant support function(s)

- 3) the relevant support function processes used to support the manufacturing site being audited according to the intervals required by the IATF Rules
- 4) which processes were audited and that the interfaces were audited in detail for the manufacturing sites sampled with clearly stated inputs and outputs (i.e., interactions)
- d) The client shall be responsible for providing the information mentioned above in cooperation with the certification body that conducted the audit at the remote support location.

2.6 Nonconformity management (IATF Rules 5.11)

In situations where nonconformities are issued, the audit team shall inform the client of the required next steps and the timing of the decertification process at the audit closing meeting (IATF Rules 5.10).

The client and the certification body are responsible for managing audit nonconformities per the requirements detailed below. The IATF NC CARA shall be used to exchange the responses between the audit team and the client for each nonconformity.

2.6.1 Client responsibility for major nonconformities (IATF Rules 5.11.1)

The client shall submit, within a maximum of fifteen (15) calendar days from the closing meeting of the site audit, evidence of the following:

- a) the implemented containment action and their effectiveness
- b) the implemented correction
- c) the root cause analysis, including the methodology used, the results, and the consideration of the root cause's impact on other processes and products
- d) the systemic corrective action plan to eliminate the identified root cause(s) and the method(s) identified for verifying the effectiveness of the systemic corrective action(s).

Where the information submitted for the fifteen (15) day response to a major nonconformity is rejected, the client is required to resolve the reason(s) for rejection and submit an acceptable nonconformity response within a maximum of thirty (30) calendar days from the audit closing meeting date.

The client shall submit, within a maximum of sixty (60) calendar days from the closing meeting of the site audit, evidence of the following:

- a) the implementation of the planned systemic corrective action(s) to eliminate the root cause(s)
- b) the result of verification of effectiveness for the implemented systemic corrective action(s).

Where the information submitted for the sixty (60) day response to a major nonconformity is rejected, the client is required to resolve the reason(s) for rejection and submit an acceptable nonconformity response within a maximum of ninety (90) calendar days from the audit closing meeting date (IATF Rules 5.11.3).

2.6.2 Client responsibility for a minor nonconformity (IATF Rules 5.11.2)

The client shall submit, within a maximum of sixty (60) calendar days from the closing meeting of the site audit, evidence of the following:

- a) the implemented containment actions and their effectiveness
- b) the implemented correction
- c) the root cause analysis including the methodology used, the results, and the consideration of the root cause's impact on other processes and products
- d) the implementation of the systemic corrective action(s) to eliminate the root cause(s)
- e) the method(s) used for verifying the effectiveness of the systemic corrective action(s) and the verification result.

Where the information submitted for the sixty (60) day response to a minor nonconformity is rejected, the client is required to resolve the reason(s) for rejection and submit an acceptable nonconformity response within a maximum of ninety (90) calendar days from the audit closing meeting date (IATF Rules 5.11.3).

2.6.3 One hundred percent (100%) resolved conditions (Rules 5.11.3.1)

In exceptional cases where the client cannot completely implement the planned systemic corrective actions and verify their effectiveness within a maximum of ninety (90) calendar days from the audit closing meeting date, DEKRA Certification shall consider the nonconformity one hundred percent (100%) resolved only if all of the following additional conditions are met upon the acceptance of the client's fifteen (15) day response to a major nonconformity or the client's sixty (60) days response to a minor nonconformity:

- a) The client provides evidence that containment is, and shall remain, in place until the systemic corrective actions are implemented and verified for effectiveness.
- b) The client provides a documented systemic corrective action plan which details the actions, timing, and responsibility for the implementation of the systemic corrective action(s).
- c) The justification for the one hundred percent (100%) resolved determinations recorded in the IATF NC CARA
- d) A one-time onsite special audit is scheduled to verify the effectiveness of the systemic corrective actions based on the accepted systemic corrective action plan timing (see section 7.2 f), but no less than ninety (90) calendar days before the next regular audit.

2.6.4 Onsite verification of major nonconformities (IATF Rules 5.11.4)

In cases of a major nonconformity, DEKRA Certification shall conduct a one-time special onsite audit (See IATF Rules 7.2 d) for the verification of the effective implementation of systemic corrective actions within a maximum of ninety (90) calendar days from the closing meeting date of the audit.

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In cases where the accepted corrective actions for a major nonconformity - including those that are one hundred percent (100%) resolved - are not effectively implemented, the audit result shall be failed, the certification decision shall be negative, the IATF database shall be updated, and the certificate shall be immediately withdrawn.

2.6.5 Onsite verification of minor nonconformities (IATF Rules 5.11.5)

Onsite verification of the systemic corrective action(s) for a minor nonconformity shall occur at the next regular audit.

In cases where the accepted corrective action for a minor nonconformity is found to be implemented but ineffective, a new major nonconformity shall be issued against the corrective action process, the previous minor nonconformity reissued as a major nonconformity and the decertification process shall be initiated.

At the discretion of DEKRA Certification, verification for a minor nonconformity systemic corrective action can be performed during an onsite special audit within a maximum of ninety (90) calendar days from the closing meeting date of the audit.

2.7 Certification decision (IATF Rules 5.12)

A technical review with certification decision is required for stage 2 certification, surveillance, recertification, and special audits.

A certification decision shall be made as part of a min two (2) step technical review process conducted by IATF-approved technical reviewers.

In step 1, the reviewer shall review the audit package and other relevant information to approve the draft-report and issue the final report to the client within fifteen (15) calendar days of the closing meeting date of the audit.

Following the completion of step 1, a technical reviewer shall make a certification decision of step 2, regardless of whether or not the audit resulted in nonconformities.

The certification decision shall be made within a maximum of one-hundred-twenty (120) calendar days from the last day of the stage 2 certification, surveillance, or recertification audit and shall be made before the expiration of the existing certificate.

The certification body shall inform the client of the certification decision and any related change in the certificate status within seven (7) calendar days of the date of the decision.

When the certification is withdrawn due to ineffective implementation of systematic corrective actions, the client shall complete a special audit before an initial audit is conducted.

2.8 Transfer audits (IATF Rules 7.1)

If the client chooses to change to DEKRA Certification, the location(s) for which the transfer is requested shall undergo a transfer audit.

- a) The previous certification body shall be recognized by IATF.
- b) The manufacturing site certificate issued or, in the case of a standalone remote support location, at least one (1) manufacturing site certificate on which the standalone remote support location is referenced is issued (i.e., the certificate is not suspended, canceled, withdrawn, or expired)
- c) The allowable timing has not been exceeded.
- d) No audits with the status of "open with corrective actions" exist with the previous certification body.
- e) No one hundred percent (100%) resolved nonconformities exist with the previous certification body.
- f) Since the last transfer audit, at least two (2) surveillance audits have been conducted where the transferring client location is audited on an annual audit interval (see rules sections 5.1.1 and 5.5.1)
- g) Since the last transfer audit, at least one (1) surveillance audit has been conducted where the transferring client location is a standalone remote support location that has support functions that are audited on a two (2) year audit interval (see section 5.5.1).
- h) All performance complaints in the IATF Complaint Management System are in the 'complete' stage.
- i) The client shall provide the DEKRA Certification with the final audit reports and nonconformity records from the previous three (3) years. The information provided shall include evidence that client responses to all previously issued nonconformities have been accepted and all verification activities that should have been completed by the previous certification body were conducted as required.
- j) The contract between the client and DEKRA Certification will come in effect after the DEKRA Technical reviewer accepted the provided information and the transfer is approved through the IATF-Database.
- k) DEKRA Certification shall advise the client to notify the previous certification body about its intent to transfer.

2.9 Special audits (IATF Rules 7.2)

Special audits at a client location are required or may be conducted at the discretion of the certification body to:

- a) verify the effective implementation of systemic corrective actions in response to a performance complaint (see IATF Rules section 8.4).
- b) verify that implemented systemic corrective actions are producing improvement in the achievement of customer performance targets (see IATF Rules section 5.2g)
- c) verify the effective implementation of systemic corrective actions for major nonconformities (see IATF Rules sections 5.11.4 and 8.4)
- d) verify the effective implementation of systemic corrective actions for minor nonconformities (see IATF Rules sections 5.11.5 and 8.4)
- e) verify the effective implementation of systemic corrective actions for nonconformities in one hundred percent (100%) resolved status (see IATF Rules section 5.11.3.1)
- f) verify the effective implementation of systemic corrective actions in response to withdrawn certification (see IATF Rules section 8.7)
- g) verify the client's quality management system compliance with IATF 16949 requirements after significant changes (see IATF Rules section 3.2)

- h) verify the client's quality management system compliance with IATF 16949 after relocation (see IATF Rules section 5.15)

DEKRA Certification shall make the purpose of the special audit known to the client in advance. If the client refuses to allow DEKRA Certification to conduct a special audit required by the IATF Rules, the certification shall be withdrawn.

DEKRA Certification shall enter all the required audit details, including the reason for the special audit, into the IATF-database within twenty (20) calendar days from the closing meeting of the special audit.

2.10 Decertification process (IATF Rules 8)

2.10.1 Initiation of the decertification process (Rules 8.1)

The start of the decertification process shall be:

- a) the date that DEKRA Certification receives a performance complaint through the IATF Complaint Management System, our relevant Oversight Office, or any automotive customer of the client
- b) the closing meeting date of any surveillance, recertification, or special audit with reported nonconformities

2.10.2 Analysis of situation (IATF Rules 8.2)

Where a performance complaint is issued in the IATF CMS, DEKRA Certification shall gather additional information related to the complaint as needed to undertake a thorough analysis of the situation with the client to determine the severity of the situation, including the risk to the customers of the client and the impact on all related clients locations, considering, where applicable, IATF OEM CSR.

Where nonconformities are raised during an audit, DEKRA Certification shall undertake an analysis of nonconformities issued in the audit report to determine the severity of the situation, including risk to the customers of the clients and the impact on all related client locations.

The nonconformity management process shall be followed in parallel with the decertification process until the certification reinstatement of withdrawal decision.

This analysis shall be completed within a maximum of fifteen (15) calendar days from the start date of the decertification process.

2.11 Suspension decision (IATF Rules 8.3)

Based on the situation analysis (see IATF Rules 8.2), the DEKRA Certification technical reviewer shall make the decision to suspend or not suspend the certificate within a maximum of fifteen (15) calendar days after the start date of the decertification process.

The certification shall be suspended if the initiation of the decertification process is related to an audit containing one (1) or more major nonconformities confirmed by a technical reviewer upon final audit report issuance.

If the decision is to suspend the certificate the decision shall be communicated to the client in writing and update the IATF-Database – and where applicable the IATF CMS -within a maximum of seven (7) calendar days after the date of the decision.

If the suspension decision is related to a performance complaint, DEKRA Certification shall require the client to submit the problem-solving response in the IATF CMS within a maximum of twenty (20) calendar days after the suspension notification.

In situations where the decision is not to suspend the certificate when minor nonconformities have been issued, the client shall follow the normal process for nonconformity management (see IATF Rules 5.11). In all other situations, the timings as defined in the IATF Rules 8.0 flow chart shall be maintained.

Certificate suspension is a temporary status not exceeding 120 calendar days (see IATF Rules 8.0 flowchart) which results in either the reinstatement or withdrawal of the certificate. During the suspension period, the certificate remains valid and is still recognized by the IATF.

2.11.2 Verification – Special audit (IATF Rules 8.4)

DEKRA Certification shall review the client's root-cause analysis and systemic corrective action plan and decide on its acceptability before conducting the onsite special audit.

The onsite special audit shall be conducted to verify the effective implementation of the systemic corrective actions from the client's accepted systemic corrective action plan within a maximum of ninety (90) calendar days after the start date of the decertification process.

The special audit shall result in one (1) of the following recommendations:

- a) withdrawal of the certification when the accepted systemic corrective action plan is found to be not effectively implemented
- b) reinstatement of the certification if:
 1. the accepted systemic corrective action plan is found to be effectively implemented
 2. the implementation of the accepted systemic corrective actions for one hundred percent (100%) resolved nonconformities is found to be progressing as planned and containment is found to be in place and effective at the time of the onsite special audit (see IATF Rules section 5.11.3.1)

2.12 Certificate withdrawal (IATF Rules 8.6, 8.7)

When DEKRA Certification decides to reinstate or withdraw the certification, its client shall be notified and DEKRA Certification shall update the IATF Database or IATF CMS; as applicable, within a maximum of seven (7) calendar days after the date of the decision.

If DEKRA Certification decided to withdraw the certificate, the client shall remove all references to IATF 16949 certification.

In the case of certification withdrawal within a corporate scheme, the withdrawal shall apply only to the affected site(s).

When the certificate is withdrawn due to ineffective implementation of systemic corrective actions, the client shall complete a special audit before an initial certification audit is conducted. The special audit shall verify the effective implementation of systemic corrective actions related to the issue(s) that resulted in certification withdrawal.

The special audit shall be performed by either DEKRA Certification or by another IATF recognized certification body after the client has had time to implement effective corrective actions.

If, during the special audit, the issue(s) that resulted in certification withdrawal still exist, the special audit result shall be failed and the IATF Database updated accordingly. The client shall have additional special audit(s) until the issues that resulted in certification withdrawal have been solved and systemic corrective actions effectively implemented before proceeding to an initial certification audit.

In cases where the client decides to stay with DEKRA Certification for an initial certification audit, requirements in rules 5.4 f) apply.

2.13 Additional costs resulting from the Certification Agreement

For any additional costs and efforts that occur in relation to the IATF certification (i.e., additional audit time, additional preparation time, special audits, verifications) the cost will be beard by the certified organization.

3 **Final clause**

If this document, or a part of it, is or becomes invalid or not applicable (despite any reason), the other clauses of this document or any other document outside this remain valid and applicable. If the whole document is not applicable the certification contract is not touched.