

# Collectively. Together.

Qualified staff and more. Fast. Competent. Efficient.

DEKRA Arbeit Group



On the safe side.



# DEKRA Arbeit Group Vision 2025

## DEKRA Arbeit Gruppe Vision 2025

### Our Vision



Just imagine a world where teamwork leads to success. Working together. Supporting each other. This is what we stand for and what we will continue to represent.

### Our Mission



As a strong community, we bring together people and work. Together. Collectively.

### Our People Values



Strategy 2020

# DEKRA Arbeit Group: A strong alliance

Specialist expertise and experience guarantee successful solutions

The DEKRA Arbeit Group is one of the most successful personnel services companies in Germany. As part of the DEKRA Group's personnel business unit, DEKRA Arbeit GmbH, has been supporting its customers (both companies and employees) with skilled career and personnel planning since 1998.

The company's core service is that of a classic temporary employment agency. It acts as a middleman, linking company employee needs with attractive job prospects for temporary workers. DEKRA Arbeit Group has more than 135 branches throughout Germany and Europe, but is not merely one of the top 10 providers of personnel services in terms of size.

DEKRA Arbeit also offers numerous other HR service solutions on the customer side, including individual employee placement, sector-specific recruitment, and holistic candidate management, as well as specialist HR consulting services such as targeted in-house training for HR managers.

The Event & Logistic Services unit supports client firms with experienced personnel solutions for events, trade fairs, marketing promotions, as well as expert transport and logistical solutions at home and abroad. In addition to qualified event staff, hostesses and promoters, and driving personnel of all vehicle classes, we also offer countless services upon request, such as airport solutions, mystery shopping, a flexible shuttle service, or even comprehensive fleet management – all from a single source. **Professional. Reliable. Cost-efficient.**



# Temporary Staffing - **Collectively. Together**

DEKRA Arbeit provides a far-reaching and expert range of modern personnel services for employees and employers alike.

Our aim is to deploy a flexible and placement-oriented workforce concept to positively shape the marketplace and to provide our clients precisely with the support they need:

## **Qualified staff. Fast. Competent. Efficient.**

What makes DEKRA Arbeit so successful is the spirit of trust and partnership that defines our cooperation with all those on the customer side responsible for managing personnel requirements.

Situated at over 135 locations, our experienced personnel agents provide personal support for your individual needs, presenting you with a staff concept specifically tailored to the needs of your company.

No matter whether you are facing staff outages due to illness, temporary peaks in workload or seasonal shortages in holiday periods – we supply all staff bottlenecks on short notice and without any loss in quality.

## **Here is what we focus on in temporary staffing:**

- Skilled employees
- Commercial personal services
- Personnel procurement
- Unskilled workers
- Personnel services from A-Z

[www.dekra-arbeit.de](http://www.dekra-arbeit.de)



## **Qualified personnel**

### **Skilled employees**

Specialists in trades, technical professions, sales and in fields of medicine and business

### **Unskilled workers**

In production, warehouse and logistics, also for hotels and restaurants trade

### **Personnel Services from A-Z**

Regardless of whether short- or long-term demand, unskilled workers or experienced professional:  
We gladly advise you regarding staff issues.



## Let's work together.

### **Commercial**

Back-office/Reception,  
Accounting/Controlling, Procurement

### **Corporate**

Administration office/Reception,  
Marketing/PR/Human Resource Management

### **Medical Services**

Medical Staff, Nurses, Laboratory Specialists

## Solutions for the – **commercial** **and technical sectors**

There is a rising – and above all increasingly specific – demand for excellently trained and qualified personnel in the commercial and technical sectors. Our commercial and technical unit provides us the range of services that modifies very specifically to the shifting needs of the job market and delivers the essential consulting excellence.

Place your essential trust in the experience found in our commercial and technical unit when looking to recruit the right employee for your marketing department, the engineer for a planned major project, a multilingual secretary on short notice or an IT engineer. Our personnel agents possess all the knowledge of the market you need to present you with precisely tailored personnel solutions at all times.

The medical services unit is designed specifically to provide personnel coverage in the healthcare sector. We offer personnel managers in care home and rehab facilities, in hospitals, surgeries and laboratories the highest degree of flexibility in their personnel planning while remaining financially competitive on the marketplace.

### **Here is what we focus on in the commercial-technical unit:**

- Commercial Services
- Medical Services
- Corporate & Consulting
- HR Consulting
- OnSite Master/Vendor
- Office & Finance
- Personnel Placement

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# Engineering – the unit for engineering services

Germany has a long tradition as one of the leading nations in engineering. The main reason for this is the outstanding education and specialist expertise that our HR offers in research and development fields.

So here is where our engineering unit offers your company pinpoint and specialised support to supply your short and long-term personnel requirements. Benefit from our experience and an interdisciplinary selection of highly qualified engineers from DEKRA Arbeit Group.

After all, the rewards of our personnel solutions are plain to see: acceleration of development cycles, reduction in HR overheads, integration of specialist knowledge and support in individual employee recruitment are just some of the advantages that our customers appreciate thanks to support from our personnel professionals.

We are pleased to provide full services, looking after your project from the planning to its completion, depending on your needs and order volume.

## Engineering solutions

Automobile technology, electrical engineering, electronics industry, automation technology, measuring and control technology, communications technology, telecommunications, consumer goods industry, medical technology, pharmaceutical technology, biotechnology and many more.

## Here is what we focus on in engineering services:

- Industrial engineering
- Architecture
- Mechatronics / Electrical engineering
- Traffic engineering
- Machinery and plant engineering
- and many more

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## Know-how on demand

### Engineering

Industrial engineering, Architecture  
Mechatronics / Electrical engineering  
Traffic Engineering, Machinery  
and plant engineering

### IT

IT Engineering, IT Processing,  
Programming, Network engineering

### Project- & Quality Management

Process audit, Analysis, Reporting, Cost control:  
We offer service from a single source

## Expertise for events and logistics

### Trade fairs, events and personnel

Organisation of promotion and events, Trade fair support, Product presentation, Airport Solutions

### Travel und logistic services

Travel organisation, Logistic support, Transport management

### Miet & Fahr

Short-haul and long-distance transport, Fleet management, Drivers with all driving license categories, Commercial and special vehicles

## The 360° one-stop solution for events and logistics management

The Event & Logistic Services unit supports clients with experienced personnel solutions for events, trade fairs, marketing promotions, as well as expert transport and logistical solutions at home and abroad. In addition to qualified event staff, hostesses and promoters, and driving personnel of all vehicle classes, we also offer countless services upon request, such as airport solutions, mystery shopping, a flexible shuttle service, or even comprehensive fleet management – all from a single source. **Professional. Reliable. Cost-efficient.**

### Here is what we focus on in the event & logistics unit:

- Trade fairs, events and promotion
- Travel and logistic services
- Miet & Fahr
- Project management
- Market research
- Airport solutions
- Special projects

# Personnel services – excellence in HR

DEKRA Personaldienste GmbH is at your side in all processes geared at streamlining your operations, ranging from actual state analysis and drafting of individual calls to action, to the professional implementation of an efficient and fully operable organisation with modern HR. It goes without saying that as the personnel services experts within the DEKRA corporation, we are at all times committed to neutrality and validity.

## HR consulting

It is well known that employees are the true assets within any company. This is why we act as partners when it comes to selecting the right applicant for your company and in recognising, developing and validating the potential each employee holds. Provided you deploy the correct HR strategy, this is how you develop your company into a flexible, successful unit, substantially boosting your company value along the way.

## Outplacement

Fusions, acquisitions, the pressure of international competition or other company change processes frequently demand strategic reorganisation measures. Increasing numbers of companies use the instruments that modern outplacement offers to maintain the company's positive image and to strengthen motivation in the remaining workforce – whether it is as career advice or as part of a transfer project. Here you can rely on us as your experienced partner.

## Here is what we focus on in personnel services:

- HR Consulting
- Interim management
- Outplacement
- Potential analyses
- HR / Labour law workshops
- Managed service provider
- Employment & service Contract
- Cross Market Recruitment
- Occupational health & safety
- Health protection

# International sites

It is crucial to have an excellent, international workforce as Europe increasingly grows together. This is why DEKRA Arbeit has its sights set on constant international expansion. The company currently has offices in 16 countries outside Germany: Switzerland, Morocco, Bulgaria, Macedonia, Austria, Croatia, Serbia, France, Montenegro, Hungary, Slovakia, Czech Republic, Bosnia-Herzegovina, Slovenia, Spain, and Poland.



Place your trust in our qualified personnel solutions and flexible HR services beyond the borders of Germany; make contact today to find out more about our relevant experience and successful reference projects on international level.

## Here is what DEKRA Arbeit International focuses on:

- Commercial personnel services
- HR consulting, applications and selection procedures
- In- and Outsourcing/Outplacement
- Mystery shopping and other additional HR measures

## Advantages that speak for themselves

- Always the perfect personnel solution – fast and flexible.
- Save yourself the time and cost-intensive search for the right staff – leave it up to us!
- The best employees – just for you! Guarantee of the highest qualifications thanks to the DEKRA Akademie.
- Nationwide network of over 100 offices operating throughout Germany – we are there, precisely where you need us.
- We offer you specialised expertise in commercial and technical professions, also in events and logistics.
- Place your trust in a reputable and strong partner with over 18 years of experience in the national and regional labour market.



## Convincing references

*„DEKRA Arbeit is an important and reliable business partner when it comes to recruiting the right personnel for us. We highly value their collaboration, which is always collegial and flexible. We would like to emphasise their friendly employee support services, which have led to our many years of successful collaboration with DEKRA Arbeit GmbH. We thank them for the successful and outstanding collaboration and look forward to receiving their skilled support going forward.“*

Stephanie Bendele,  
Personnel specialist,  
Zoeppritex Verbundstoffe GmbH

*„One of the greatest challenges of our sector is now and always will be flexible personnel. However, thanks to the professional support of DEKRA Event & Logistic Services GmbH, we are well positioned in today's age and can always truly rely on the on-location staffing solutions.“*

Patrick Muno,  
Group manager Event,  
Messe Düsseldorf GmbH

## Always close by

A variety of needs and requirements always call for individual support. This is why our personnel agents are at your service in over 135 offices spread throughout Germany and Europe. Offering regional expertise and the required attention to detail.

### Do you have any questions?

Feel free to call us. We will be glad to advise you. Free of charge and without commitment. Simply contact the DEKRA Arbeit office closest to you.

You need further information about  
DEKRA Arbeit Group and our services?  
Please visit our website!



[www.dekra-arbeit.de](http://www.dekra-arbeit.de)



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Subject to modifications.