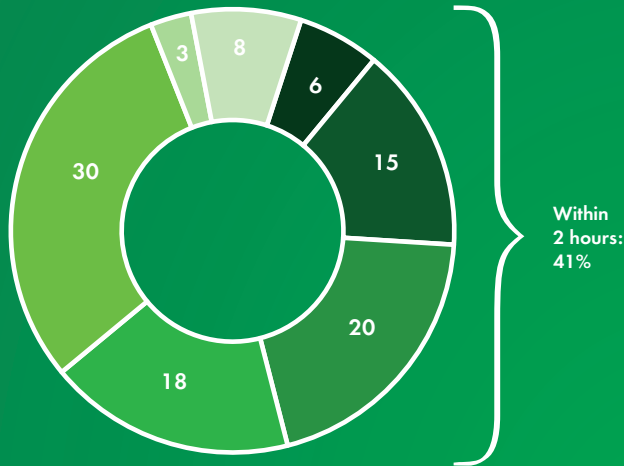


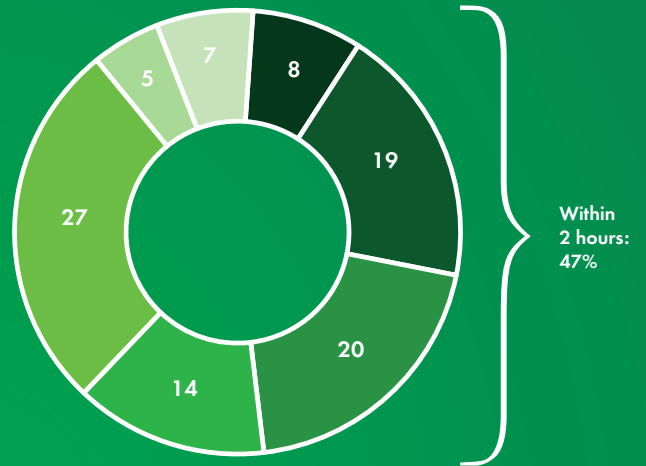


PREFERRED RESPONSE TIME

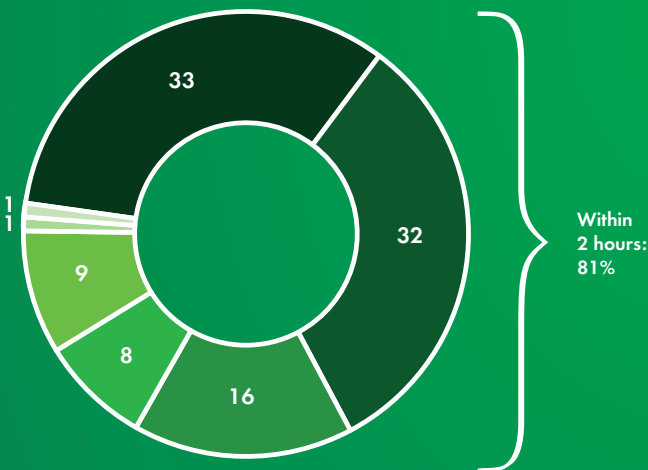
GERMANY



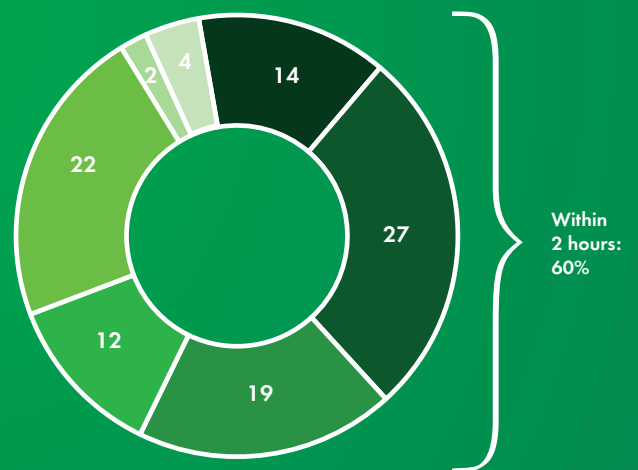
FRANCE



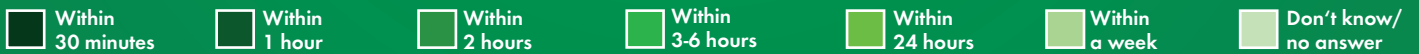
CHINA



USA



Respondents in China expect the fastest response time from their car dealership.



Question C5: How quickly should a car dealership respond to your inquiries about used cars, sent by you via email/internet?
Base: All respondents
results in %/rounded to 100%



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