DEKRA

Migration from RINCON® to DEKRA Adaptive BBS™

Whether you are implementing a behavior-based safety system for the first time or transitioning from another product, DEKRA offers its new GDPR-compliant Adaptive BBS™ Software as a Service (SaaS) solution with database migration services, local implementation support and user training.

Our services can also ensure a seamless transition for clients currently using RINCON® or similar software. We have answered a few of the most frequently asked questions about Adaptive BBS™ and the migration from RINCON® below:

We would like to use RINCON® longer than the end of August. Is this possible?

If your organization is using a local installation of RINCON® (on premise): DEKRA has no control of your system. Technically, your organization will be able to continue using RINCON®. Because SQL is the basis for RINCON® - and Microsoft has decided to no longer release security updates for any version of SQL Server 2008 after 30 August 2019 - we will not be able to provide the required security level to keep the system running.

If your organization is using our Corporate RINCON® solution: As of 1 September 2019, users will no longer be able to edit or enter new data. Reading access will be permitted until 31 October 2019. After that, the system will not be accessible anymore.

Can I migrate my RINCON® data to Adaptive BBS™?

The RINCON® database can be migrated to Adaptive BBS™. We can import the complete RINCON® database including users, historic data, CBI's, exposures, flags and variables.

We have action items and performance data saved on RINCON®. Will this data be migrated to Adaptive BBS™, as well?

The migration of action items and performance data is included in the data base migration (if ordered).

Can we migrate a local RINCON® installation into Adaptive BBS™ in the cloud?

Yes, you can migrate from a local installation into the cloud-based Adaptive BBS™ system.

We have a local installation of RINCON® on our own server. Does this change affect us?

If your organization operates a local installation, DEKRA has no control over the security or performance of your system. Technically, your organization can continue using RINCON®. However, we recommend you take necessary actions due to the fact that Microsoft is no longer supporting SQL Server 2008.

We have a local RINCON® installation with customized features. Will those be available at Adaptive BBS™, as well?

If you wish to migrate a local and customized RINCON® installation into the Adaptive BBS™ SaaS solution, please **contact us** in order to clarify your specific needs.

How long does migration from RINCON® to Adaptive BBS™ take?

Migration can usually be finished within 14 days. Since it is advisable to plan and communicate the migration with your current users, transition time is more dependent on the speed at which you prepare than on the technical migration of the RINCON® database and the training of internal users.

Can we use RINCON® while it is being migrated to Adaptive BBS™?

If your organization runs a local installation (on premise), access to the RINCON® system is under your full control. Access should, however, be limited during the migration phase in order to avoid data conflicts.
If your organization uses our Corporate RINCON® solution, DEKRA will freeze access to RINCON® once the migration to Adaptive BBS™ is initiated in order to prevent data conflicts. You will receive a notification on your screen if you log-in during migration.

How much downtime should we expect for the migration?

Testing is strongly recommended before giving access to the new system. Downtime, therefore, depends on the time your organization needs to test and approve the correct setup of the new system. Migration, together with parallel user and admin training, usually takes two weeks.

Will my account or password change?

RINCON® accessing passwords will remain the same until the end of service. Migration to Adaptive BBS™ requires the administrator to generate new initial accounts and passwords.

How is Adaptive BBS™ licensed?

An Adaptive BBS™ license entitles you to:
> Deploy a single instance of Adaptive BBS in a production environment on 1 server (location of your choice).
> Access the system by the number of users licensed.
> Configure your system according to your needs.
> Create and manage unlimited safety observations, action items, etc.
> Access software maintenance.
> Perform automated backups.
> Ensure data security.
> Benefit from our online support / User Help Desk.

Is Adaptive BBS™ available in different languages?

Adaptive BBS™ currently offers a variety of different languages at the user interface including Arabic, Chinese, Dutch, English, German, Italian, Portuguese and others. If your preferred language is not yet included, new languages can be integrated on request.

Is it possible to try Adaptive BBS™ in a demo version before deciding on what to do?

Our experts can give you a demonstration of the Adaptive BBS™ tool. Because the system would need to be empty due to data protection and privacy requirements, a realistic demo version is not available. **Fill in the request form for a demonstration!**

Adaptive BBS™ is a cloud solution, is it as secure as a local installation?

Our server provider AWS maintains state-of-the-art protection measures. The systems are constantly examined and assessed to provide security levels that are higher than most organizations could achieve on their own.

Which security standards and certifications does Adaptive BBS™ cover?

Adaptive BBS™ SaaS is hosted on AWS servers that implement the following security standards:

> SSL by default and are hosted on a secure hosting facility
> TSL
> PFS

AWS sites adhere to the following standards and regulations:

> SOC2
> ISO/IEC 27001
> ISO/IEC 27018
> PCI DSS v3.2, SAQ A
> CSA CCM c3.0.1

Where will my data be hosted if I choose to migrate to Adaptive BBS™?

You may select a server location from a list of countries such as Australia, Brazil, China, France, Germany, United Kingdom, or the USA. The current list of available locations can be requested at your regional DEKRA office. National data protection and cyber security requirements will apply in addition to the international standard.

Is Adaptive BBS™ GDPR compliant?

DEKRA operates Adaptive BBS™ according to GDPR requirements. The Information Security Management Systems are ISO/IEC 27001:2013 certified.

What operating systems are supported?

As long as a current version of the internet browser is installed, all types of operating systems are supported.

Do you provide training for using Adaptive BBS™?

We offer training sessions for all customers according to their particular needs. Training can be delivered on customer premises or at a DEKRA site, depending on availability. Online guidance can be provided by your regional DEKRA user help desk (ticketing system).

Will our current RINCON® license fees be deducted from the Adaptive BBS™ license fees?

In cases of overlapping license fee periods, your paid RINCON® license fee will be deducted from the Adaptive BBS™ license fee.

How can I request a proposal and migration support for Adaptive BBS™?

Please **contact our expert team** for a proposal and migration support.

Would you like more information about or an introduction to our Adaptive BBS™ Software solutions?

Contact us now!

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