

1. Scope

These terms and conditions apply to the contracts concluded between DEKRA Certification GmbH for the certification of management systems in accordance with the standards IFS Food, IFS Logistics, IFS Broker, IFS Cash & Carry/Wholesale, IFS Progress Food, IFS Progress Logistics and its clients, unless otherwise agreed in writing or required by law, which contain at least one of the International Featured Standards (IFS Management GmbH, Berlin).

2. Certification

2.1 Issuance of certificates

The basis for the issuance and maintaining of certificates in accordance with the International Featured Standards (currently IFS Food, IFS Logistics, IFS Broker, IFS Cash & Carry/Wholesale, IFS Progress Food, IFS Progress Logistics) are the requirements (evaluation and certification criteria) of the system provider in the respectively valid version.

2.1.1 Integrity Program

In accordance with the Integrity Program, IFS Management GmbH is entitled to accompany audits of DEKRA Certification GmbH and to independently carry out audits at the client's premises or to commission third parties to carry out audits. Integrity On-site Checks commissioned by IFS are in general carried out unannounced or in some special cases performed on an announced basis (generally announced up to 48 hours before). The client is obliged to provide IFS Management GmbH and the auditor commissioned by IFS Management GmbH with access to his business premises and to support the auditor in carrying out the auditing as well as to provide the necessary information.

The current IFS Integrity Program is an integral part of the contract and can be viewed on the following website:
<https://www.ifs-certification.com/de/quality-assurance>

2.2 Suspension of the certificate

If the client denies access to the auditor/assessor of DEKRA Certification GmbH or auditors of IFS Management GmbH (except in justified cases due to "force majeure"), the currently valid IFS certificate must be suspended by the certification body within two (2) working days after the day of the IFS audit/assessment.

3. Notification to DEKRA Certification GmbH

During the certification cycle, the client's management must ensure that DEKRA Certification GmbH is informed in a timely manner of any changes that may affect the company's ability to meet the certification requirements (e.g. recall, product warnings, changes in organization and management, important changes to the products and/or production methods, changes in contact address and production site, new address of the production site, etc.).

In special situations (in the event of product recall(s), product recall(s) and/or product withdrawal(s) by official order for reasons of food safety and/or food fraud or in the event of any visit from authorities which results in mandatory action connected to food safety, and/or food fraud, DEKRA Certification GmbH must be informed within three (3) working days.

4. Publication by IFS Management GmbH

4.1 Information on data protection

IFS Management GmbH processes personal data of the clients of DEKRA Certification GmbH on the basis of Article 6 (1) (f) of the GDPR. The processing of the data is necessary so that IFS Management GmbH can pursue its legitimate interests (internal administration and its own business purposes).

The client's personal data can also be viewed in the login area of the IFS Management GmbH website at www.ifs-certification.com/en/.

The "Supplier Management" tool allows owners, authorities and certified companies to select their favorites from the certified company listed in the IFS database and save them in a separate list and select e-mail notifications.

The data declaration of IFS Management GmbH can be found under www.ifs-certification.com/en/privacy-declaration.