

1 Area of applicability

These conditions are valid for contracts made between DEKRA Certification GmbH (hereinafter referred to as DEKRA Certification) and her clients for the certification of quality management systems corresponding to the standards EN 9100, EN 9110 and EN 9120 unless otherwise agreed upon in writing or stipulated by law.

2 Certification / Recertification

For certifications corresponding to EN 9100 / EN 9110 / EN 9120 the stipulations of the current version of EN 9104 also form a constituent part of contracts concluded between DEKRA Certification and her clients.

The client agrees to satisfy the certification requirements and to provide all information necessary for auditing. An observation of the audit through the AB's, IAQG OEM members, Regulatory Agency or Customer representatives or OEMs cannot be refused. Access must be granted to the witness auditors within the scope of witness audits.

The client agrees to the entry of data as defined by EN 9104 into the international IAQG database (OASIS).

Further, the client shall provide copies of the audit report and associated documents/records to its customers and potential customers upon request, unless justification can be provided to not do so (e.g. competitor confidentiality, conflict of interest). The client may provide such access to this data through the IAQG database (OASIS) or by providing the audit report directly to the customer.

If the customer decides to have DEKRA Certification GmbH perform the recertification the certificate has to be issued within the certification validity period of the then valid certificate.

For this reason, the recertification has to be contracted to DEKRA Certification GmbH latest four months before the end of the validity period of the then valid certificate. The recertification audit has to be performed by DEKRA Certification GmbH latest 80 days before the end of the validity period of the then valid certificate. Possible non-conformities must have been fully solved and accepted by DEKRA Certification GmbH latest 20 days before the end of the validity period of the then valid certificate. DEKRA Certification GmbH can only make a certification decision in time before the expiry of the validity period of the then valid certificate if all of the above time periods have been adhered to.

If the above time periods are not adhered to, a recertification cannot be performed. The client has the possibility to perform a new certification based on a new contract.

3 Entry into force

The Specific Certification Conditions EN 9100 / EN 9110 / EN 9120 for the certification of quality management systems come into effect on the 2016-09-19. Older testing principles lose their validity with the above-mentioned date.