

Press Release

DEKRA certified to the QEP® standard for quality and development in physicians' offices

Certified Quality when Visiting a Physician

DEKRA now offers audits and certifications in accordance with Germany's QEP® standard for quality and development in physicians' offices. The QEP® standard was conceived especially for use in the offices of physicians and psychotherapists. DEKRA Certification is the first body to receive the corresponding accreditation from German accreditation body DAKKS.

QEP® is the quality management process developed by Germany's regional and national physicians' associations (KV and KBV). It provides independent confirmation of quality management (QM) for physicians' offices and medical centers. The process also offers practical tips and support on issues such as patient care, patients' rights, and patient safety, employees and training, management and organization, and quality improvement.

The basis for QEP® certification is the quality targets catalog, which covers the many aspects and tasks connected with work in a physician's office. As a neutral third party or QEP-Visitor®, DEKRA audits the quality management system by way of a document review and an on-site visit. Following initial certification, the quality management system is subject to continuous monitoring and must be recertified after three years.

The advantages of QEP® certification is the optimized patient care based on standardized processes, continuous quality control, and efficient workflows. Other effects include greater employee satisfaction and the office's improved competitiveness thanks to external confirmation of the high standard of quality.

About DEKRA

DEKRA was originally founded in 1925 to ensure road safety through vehicle inspection. With a much wider scope today, DEKRA is the world's largest independent non-listed expert organization in the testing, inspection, and certification sector. As a global provider of comprehensive services and solutions, we help our customers improve their safety, security, and sustainability outcomes. In 2023, DEKRA generated revenue of EUR 4.1 billion. The company currently employs around 49,000 people who offer qualified and independent expert services in approximately 60 countries on five continents. With a platinum rating from EcoVadis, DEKRA is now in the top one percent of sustainable businesses ranked.

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