Proof of quality requirements in the railway industry

IRIS Certification<sup>®</sup> product sheet

# **DEKRA**



Continuous improvement and impeccable, demonstrable quality are the prerequisites for a strong position in the competitive global marketplace. With an IRIS Certification<sup>®</sup> Performance Assessment, or IRIS Certification<sup>®</sup> according to ISO 22163, you demonstrate your high quality standards as a company operating in the railcar industry.

# About IRIS Certification®

Since May 2017, IRIS Certification<sup>®</sup> has offered all companies As a company certified according to ISO 22163, you demonoperating in the supply chain important guidelines for greater strate transparency in the railcar industry. By adopting the high-level your high standards of quality and fulfill the international restructure of the quality management standard ISO 9001, the quirements for approval as a supplier in the railcar industry. railway standard has a uniform terminology and convergent By registering in the UNIFE database, you also gain a valuable competitive advantage and have the opportunity to open up assessment guidelines. In addition, the certification system of the International Railway Industry Standard (IRIS) also takes new markets. By further developing your in-house quality into account the certification regulations according to IRIS management and establishing continuous improvement pro-Certification<sup>®</sup> and the IRIS Certification<sup>®</sup> Technology (audit cesses, you can further strengthen your market position. At tool, portal and database). All companies in the railway industhe same time, you save resources by optimizing your protry can obtain IRIS Certification<sup>®</sup>. Therefore, the standard is cesses and thus reducing errors. applicable to all railway operators and railcar manufacturers, including suppliers of infrastructure technology.



## **Benefits of an IRIS Certification® Performance Assessment**

2

# IRIS Certification<sup>®</sup> performance levels

For optimum transparency, stakeholders can view the results of your certification in the online IRIS portal. To enable comparison, the results of the certification are divided into the categories of bronze, silver and gold.

## ▶ Bronze

The basic level of IRIS Certification is attained if you have implemented a business management system (BMS) and it is certified.

# Silver

Companies in the Silver category have implemented a certified BMS and performance management system. These companies are particularly transparent because the audit included a stakeholder analysis, customer feedback and performance and KPI evaluation.

# ► Gold

Gold is the highest attainable level in the IRIS Certification. In addition to the Silver performance requirements, companies must demonstrate clearly that they consistently meet the customer requirements and that the implemented BMS is highly developed.

**Contact us!** 

Find out more!





# The steps for your successful certification



Information

1.1 Project meeting Telephone call or in-person discussion on the process sequence

|--|

## Certification

2.1 Readiness analysis Assessment on site and review of the description of the management system

2.2 Certification audit

On-site review of documented processes concerning the management system

2.3 Post-implementation audit (optional) Review of the corrective measures by the auditor



Documentation of the audit, including assessment of the management system with the IRIS Audit Tool software



Proof of successful certification in the form of your certificate registered by UNIFE and the DEKRA seal of approval with a maximum validity of 3 years; inclusion in the UNIFE online portal



First surveillance

Auditing of the practical implementation of the management system after 12 months





Repeated auditing of the practical implementation of the management system





Repetition of steps 2 to 6 for extension for another 3 years

3



# Other services you can benefit from

You can also have other quality, environmental and safety management systems certified by us, for example in accordance with

ISO 9001 and ISO 14001, as well as combinations of them. Our wide-ranging portfolio offers you the right certification! The DEKRA Group also offers you the following services:

- Personal certifications
- Product audits and certification

IRIS Certification<sup>®</sup> product sheet



# **Excellence – the DEKRA seal**



Add an exclamation mark that stands for the highest quality and reliability – across all industries and internationally. The DEKRA seal is an excellent way to promote your company's mage, a marketing tool and a way to stand out from the competition. In this way, you can show your customers and business partners that your service is worth their time and money. We will be happy to assist you.

4

Visit our website:

dekra-certification.de

IRIS Certification<sup>®</sup> product sheet



# Would you like more information?