



As part of our DEKRA seal for patient safety, our experts check the consistent quality of patient safety and care at your medical facility.

Goal of our seal

In medical, therapeutic and nursing facilities, the priority should be to provide medical treatment or care that is free from errors and defects. But how do patients, know that an organisation places special emphasis on reliable and consistent quality in the area of patient safety and care. With our neutral quality seal, you document the quality of your facility to the outside world. As an accredited certification body, we check the quality assurance and the quality improvement of your medical activities on the basis of specific criteria. This offers you the optimum basis for avoiding unwelcome risks and the considerable associated consequential costs.

Criteria of our audit

Our audit at your medical facility is based on the following criteria:

- requirements associated with risk management
- prevention of decubitus
- medication safety
- patient education
- hygiene
- safety in the OR
- communication



Your benefits

With our DEKRA seal for patient safety, you receive a certificate that documents the high safety and quality standards of your medical facility and shows them to the world.

As a neutral institution, we review your institution according to criteria that are specifically defined for this framework. This enables you to demonstrate to your patients that you work reliably and to increase the confidence in your institution as a result.

Your path to the seal for patient safety

To determine the current status of your medical facility in terms of the quality and safety of your services, our experts will carry out an on-site audit at your facility. In doing so, we will check different areas using random spot checks. The results will then be recorded in a report. We categorize any non-conformities we find as follows:

- ▶ Major non-conformity: Failure to comply with a requirement in the criteria catalog
- ▶ Minor non-conformity: Failure to comply with one or more parts of a requirement in the criteria catalog
- ▶ **Recommendations:** Possibility for improvement

If you have successfully fulfill all the criteria, you will receive our DEKRA seal for patient safety.

Would you like to learn more about our certification of the quality of your medical facility and your patients' safety?

Contact us!

Find out more!



Your benefits from the **DEKRA seal for patient safety**

Self-regulation

before external

regulation





Efficient, effective and safe service provision



Fostering a culture of safety and risk management



Other services you can benefit from

You can also have additional certifications carried out by our experienced experts, for example, in accordance with ISO 9001, QMS-REHA®. Our wide-ranging portfolio offers you the right certification! The DEKRA Group also offers you the following services:

- Assessments regarding compliance with specific rules
- Personal certifications
- Product tests and certification

Excellence - the DEKRA seal



Add an exclamation mark that stands for the highest quality and reliability – across all industries and internationally. The DEKRA seal is an excellent way to promote your company's image, a marketing tool and a way to stand out from the competition. In this way, you can show your customers and business partners that your service is worth their time and money. We will be happy to assist you.



Would you like more information? Visit our website:

dekra-certification.de