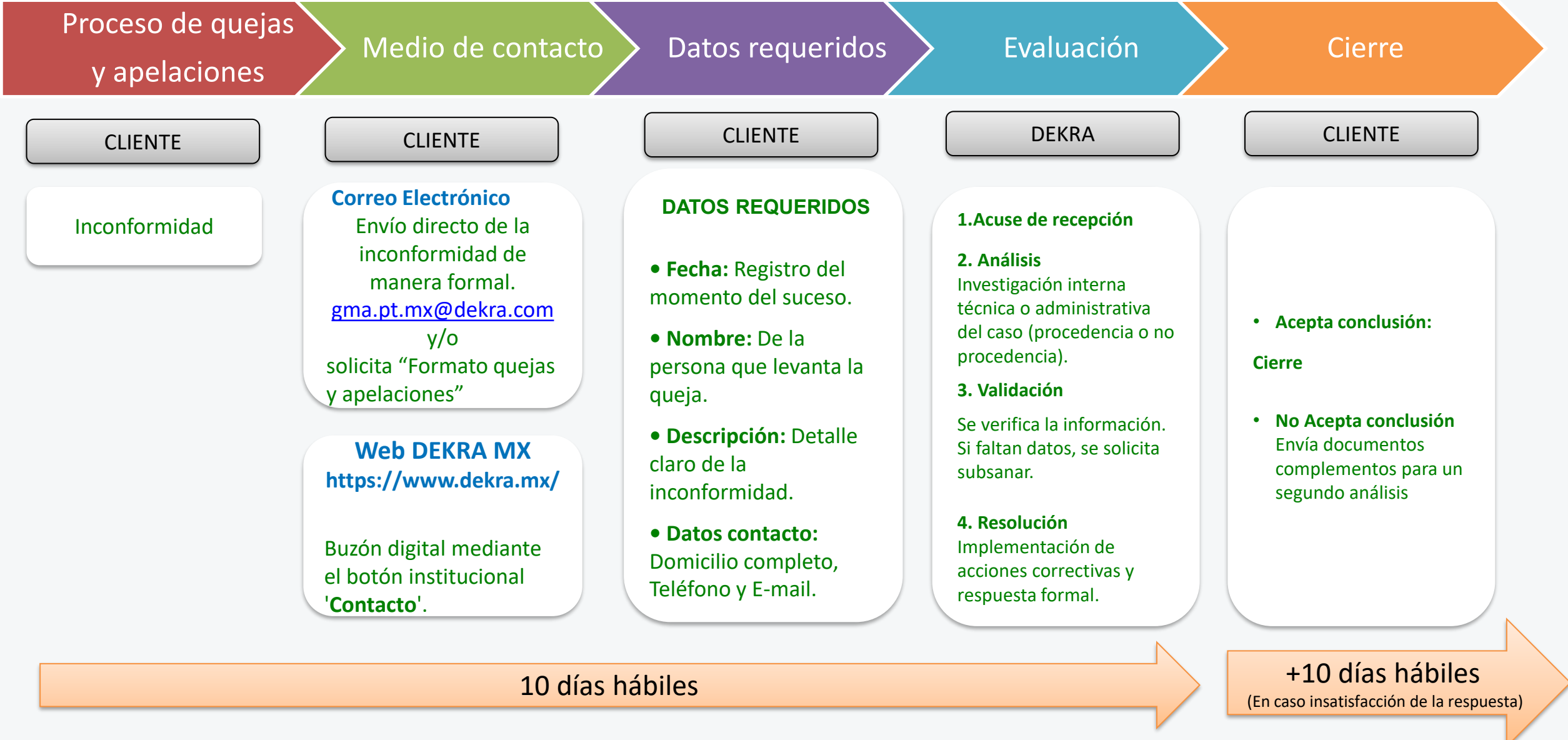


Pasos para levantar una queja/apelación



Steps to file a complaint/appeal

