

Terms of Use Customer Portal

1 Introduction

We are pleased that you are using DEKRA services, including our customer portal Safehub. By logging in to the customer portal, you agree to abide by these terms of use. Please read them carefully before logging in.

2 Using the Customer Portal

- 2.1 The customer portal may only be used in accordance with these terms of use.
- 2.2 You certify that you have the permission and authorisation of your employer/client to use the customer portal for the actions you perform.
- 2.3 Your login details are personal. You are responsible for keeping your login details, including password, secret. Do not share them with anyone else.
- 2.4 You are responsible for all activities that take place via your user account. If you suspect that someone else has logged into your user account, you must report this immediately to your employer/client and to DEKRA.
- 2.5 You undertake not to disclose information obtained through the customer portal, or information about the customer portal, to unauthorised persons.
- 2.6 When using the customer portal, you may not (i) transmit viruses, malware or unauthorised information to the customer portal, (ii) use it for fraudulent or illegal purposes, (iii) take any action that is outside your professional role or the authority granted to you by your employer/client, or (iv) alter, modify, overload, publish or dismantle the customer portal in any way.
- 2.7 If you are no longer authorised to log in to the customer portal, e.g. because you have changed jobs, you should immediately notify DEKRA so that we can delete your user account.
- 2.8 In the event of a breach or suspected breach of these terms of use, DEKRA may restrict your access to the customer portal. DEKRA has the right to close your account at any time if the service agreement, on which access to the customer portal is based, is terminated.
- 2.9 In the event of serious breaches of these terms of use, DEKRA reserves the right to take legal action.

3 Miscellaneous

- 3.1 If you have any questions or problems with the customer portal, please contact DEKRA's customer service.
- 3.2 DEKRA's processing of personal data is carried out in accordance with our privacy policy, which is available on our website.
- 3.3 DEKRA may change or update these terms of use at any time. The current version of the terms is always available via the customer portal.
- 3.4 These terms of use are governed by Swedish law.