



DEKRA Certification UK Limited has established and maintains a strict impartiality policy founded on independence and integrity. Our policy dictates that we act fairly and equitably in all of our activities. It means that our decisions are made objectively and without bias or influence.

We require all employees and external personnel act ethically, impartially and with integrity. We recognise the criticality of these behaviours in the context of the principles that underpin the certification industry and give confidence to all parties that systems and products certified by DEKRA have undergone impartial, independent and competent assessment.

We require all internal and external staff to report any known or potential situation that might cause a conflict of interest. We are vigilant in exposing threats of self-interest, self-review, familiarity and intimidation to protect the stability of our impartiality commitment. Our mandate ensures that the highest standards of integrity are applied to all of our activities worldwide in accordance with international best practice ethics and guidelines.

We have a policy for openness; however, we are sometimes unable to answer questions as we cannot offer any form of consultancy and cannot we disclose confidential information.