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## **Background**

Essex Bulk Services (EBS) is a renowned fleet operator specialising in the transportation of bulk materials. They have built a solid reputation for reliability, efficiency, and a strong commitment to sustainability. As part of this ongoing commitment, EBS worked alongside FORS Affinity Partner, DEKRA to align with the latest sustainability standards and improve their overall sustainability performance. EBS boasts an exceptional delivery efficiency, achieving a remarkable on-time delivery rate of 99.6%. Additionally, EBS holds the FORS Gold accreditation, a testament to their dedication to superior fleet operations, safety, and environmental standards.

This year, the Fleet Operator Recognition Scheme (FORS) has released Version 7 (V7), introducing new sustainability requirements for operators to decarbonise their fleets, integrate ESG initiatives, and demonstrate a commitment to achieving net-zero operations.

# **The Opportunity**

The sustainability elements of FORS V7 presented a significant opportunity for EBS to prepare itself for the new regulations and enhance environmenta, social and governance performance. This Readiness Programme promised improved compliance as well as potential cost savings and operational efficiencies. By leveraging DEKRA's expertise, EBS aimed to achieve an understanding of their current sustainability status and identify areas for improvement ensuring the company not only meets regulatory requirements but exceeds the expectations of its stakeholders.

## The Solution

DEKRA's cost-effective FORS Sustainability Readiness Assessment was delivered in 5 weeks. The process aligns with the EU's leading sustainability standard, the Corporate Sustainability Reporting Directive (CSRD). The assessment helps operators identify key gaps and helps develop an actionable short, medium and long-term roadmap for decarbonisation and achieving sustainability.





EBS not only met sustainability requirements for FORS V7 but also created a comprehensive decarbonisation and transition plan guided by leading global standards

## **Readiness Assessment:**

- DEKRA met with EBS to understand their sustainability journey, identifying data gaps, existing measures, and future aspirations.
- DEKRA introduced the CSRD Readiness Portal, addressing any questions from EBS. The user-friendly portal, divided into General, Environment, Social, and Governance sections, allows users to upload evidence for their answers.

## **Training and Data Collection**

- EBS provided necessary documents and data in the online Readiness Portal.
- DEKRA audited each response and the corresponding evidence to ensure alignment and accuracy.
- EBS engaged in learning modules about ESG, carbon and the new requirements, leveraging tools and techniques to help them on their journey.

## **Scoring and Benchmarking:**

- 3 categories of ESG were scored based on the provided evidence.
- DEKRA created visual representations of the scores to facilitate understanding and analysis. These help identify and benchmark sustainability against the peers, making sure EBS keeps up with their sector.

## **Feedback and Recommendations:**

• In the final playback session, DEKRA highlighted gaps in EBS's sustainability strategy, providing actionable recommendations and a roadmap.



CSED Readiness Profile

Stor draw origins
Stor d

**DEKRA's CSRD Readiness Tool** 

## **Results and Benefits**

EBS not only met sustainability requirements for FORS V7 but also created a comprehensive decarbonisation and transition plan guided by leading global standards. These include:

- Science Based Targets Initiative (SBTI).
- Greenhouse Gas Protocol.
- GLEC Framework, otherwise known as ISO:14083 "Quantification and reporting of greenhouse gas emissions of transport operations."
- ISO: Net Zero Guidelines.



### ost Savings

£180,000 of cost-saving opportunities were identified through improved sustainability measures.



## **Enhanced Data Management**

Improved data collection and management practices, facilitating easier future sustainability assessments and projects.



#### Third-party Accreditation

EBS gained an outside view of their sustainability performance, providing a roadmap including fleet decarbonisation and opportunities to enhance their business with 17 quick wins in the short, medium, and long term.



#### New Protocols

Governance and compliance procedures have been implemented in EBS management systems to provide confidence to drivers, employees, and management about improvements in the coming years.



#### Recognition

The success of this project not only resulted in EBS being recognised as a leading operator that delivers on essential needs for its customers, employees and community, EBS was also awarded the DEKRA Innovator ESG Rating, demonstration of their commitment to being a sustainability front runner in the fleet sector.



Case Study DEKRA Sustainability Services

"We are incredibly grateful for their expertise, professionalism, and unwavering support." "Working with DEKRA.. has been a **transformative** experience for our organisation.. Their team of experts provided us with invaluable insights and tailored strategies that have significantly advanced our sustainability initiatives. The **actionable recommendations** they provided have led to **tangible improvements** in our sustainability performance.

DEKRA's ongoing monitoring and reporting have ensured that we stay on track with our sustainability goals and make **data-driven decisions** to drive further progress. Their commitment to transparency and accountability has built a strong foundation of trust and confidence in our partnership."

Amanda Duffy Head of Compliance- EBS

"...we have not only achieved significant milestones in our sustainability journey but have also positioned ourselves as a responsible and **forward-thinking** company in the eyes of our **stakeholders**. We are incredibly grateful for (DEKRA's) expertise, professionalism, and unwavering support.

We highly recommend DEKRA to any organisation seeking to enhance their sustainability efforts and make a **meaningful impact on the environment**.'

**Craig Childs Director- EBS** 

# DEKRA Sustainability Services Contact

At DEKRA, our Sustainability Services are designed to guide and support businesses in their journey towards a more sustainable and environmentally responsible future. Our comprehensive suite of services focuses on delivering tangible sustainability improvements, helping organisations to effectively manage their environmental impact, enhance their corporate social responsibility, and ensure compliance with global sustainability standards. Whether it's through carbon footprint analysis, sustainability reporting, or developing and implementing bespoke sustainability strategies, our expert team is committed to facilitating measurable and meaningful progress. We leverage our global expertise and local insights to deliver solutions that not only meet the immediate needs of our clients but also pave the way for long-term sustainable success.

We are a service unit of DEKRA SE, a global leader in safety since 1925 with over 49,000 employees in 60 countries and five continents. As a part of the world's leading expert organisation DEKRA, we are the global partner for a safe world. We have offices throughout North America, Europe, and Asia.

For more information visit www.dekra-uk.co.uk

**Contact**