



FAQ - FREQUENTLY ASKED QUESTIONS

General Data Protection Regulation (GDPR)

In spite of its novelty, GDPR is known for its complexity and its strict requirements, which extend to many areas inside a company. The following most frequently asked questions are intended to explain what GDPR means, which companies must accomplish this requirement and how they can secure compliance with GDPR guidelines.

1. What Is the GDPR and How Does It Affect My Organization?

The EU General Data Protection Regulation (GDPR), in force since May 25, 2018, requires that all organizations based in Europe as well as those with European stakeholders comply with its provisions. The GDPR is a complex, comprehensive regulation that impacts many areas within the organizations subject to compliance. Because of this complexity, a GDPR audit is recommended to ensure conformity and protect against the severe penalties imposed for breaches. Enlisting the support of expert consultants can

facilitate implementation of proper measures and ease the transition to compliance.

2. What Are the Main Benefits of a GDPR Audit?

In addition to avoiding fines, penalties and adverse publicity, a successful audit provides documented proof that an organization meets GDPR guidelines. An audit can also lead to improved and optimized processes related to the protection of personal data within organizations.

3. What Does a GDPR Entail?

Our experts determine whether and how an organization has applied the GDPR requirements through objective analysis. Areas examined include the nature of the data being processed, the industry and type of activities carried out, the number of employees and their data protection-related characteristics as well as the company's organizational and IT tools.

4. How Does Dekra Support Organizations' Implementation of Data Protection Measures Required Under GDPR?

We have designed a data protection model especially suited to small and middle-sized companies to support GDPR implementation. Our model consists of four building blocks, beginning with an explanation of the legal requirements set forth in the GDPR. These requirements are available in written form in the GDPR handbook so that companies may refer to them throughout the implementation process. We also clarify the organization's tasks and responsibilities in order to better guide and assess the process as it progresses. We provide our clients with applicable documents that outline how relevant tasks must be carried out so that the evaluation or revision of data protection follows a clear structure. To ensure transparency, each step is documented in multiple formats, guaranteeing that all steps and decisions are traceable.

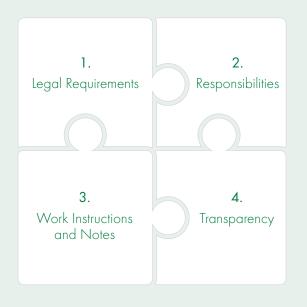


Figure 1: GDPR data protection model

5. What Is Included in Dekra's Data Protection Model?

Our consultants use an audit tool to determine the current data protection status in our client organizations, so that we have a reliable overview of their strengths and weaknesses before beginning implementation. Building on the audit results, we deliver a complete system that includes a range of services such as an information platform for oversight and orientation, a document management system for enhanced transparency, an e-learning tool to introduce the topic and a processing overview that covers at least 75% of the GDPR requirements. If the company employs external service providers, their contracts can be saved in the system. Other technical and organizational measures can be established and linked to the tracking system. The data protection model includes risk assessment and impact analysis, so that new steps can be introduced and integrated with ease.

6. What Are the Advantages of Dekra's Data Protection Model?

While ensuring that organizations have fulfilled the minimum GDPR requirements and can successfully complete an official audit, our data protection model is easy to use and maintain, allowing companies to make changes independently after it has been introduced and implemented. It is also an important selling point and consolidates the public's trust in the companies that have implemented it. Finally, our data protection model is extremely economical in comparison to other implementation services on the market while at the same time upholding our excellent quality standards.

7. Are There Alternatives to the Data Protection Model for Companies That May Require Less Support?

Our GDPR Check can be completed in a single day with the help of a **data protection officer** and is designed to determine to what degree a company is in compliance with the GDPR and where action is needed. A wide range of relevant topics are discussed including:

- > Management strategies for data protection
- > Reporting requirements for data protection infringements
- > Appointment of a data protection officer

- Oversight and legality of processing activities
- > Legal rights of those affected by the GDPR
- > Processing of special data and contract data
- > Data transfer to third countries
- > Technical, organizational and awareness measures
- > Identification of risks and protection needs
- > Advertising, websites and consent

The GDPR Check is particularly suited to the needs of small and medium-sized companies.

8. What Makes Dekra the Preferred Partner for GDPR Support?

Our team is equipped with extensive knowledge and experience in the **field of data protection** and regulatory compliance. We rely on a global network of experts available to assist our partners anywhere in the world. Finally, we offer a broad portfolio of services that can be combined for efficiency.

DEKRA Cyber Security

When people use technology, safety and security are two of the key challenges. In times of the Internet of Things, something can only be safe if it's also secure. Thus cyber security has become indispensable, irrespective of the market and the company size. With our DEKRA 360° CyberSafe Solutions we offer you a comprehensive portfolio for the protection and security of your data, your network and products as well as your IT infrastructures and processes.

From competent support to detailed risk and vulnerability analysis: As an experienced provider of integrated solutions, we support you in the prevention, detection and management of IT & OT security risks and incidents. Rely on our many years of experience and increase the overall IT security in your company with us - because we are your global partner for a safe and secure world.

Would you like more information?

Contact us

