



Behavioural Safety

Invest in a culture
of care, invest in
your future.



WE ENABLE A **REAL SAFETY**

DEKRA Process Safety

Expertise, People, Global presence

The width and depth of expertise in process safety makes us globally recognised specialists and trusted advisors.

We help our customers to **understand and evaluate their risks**, and work together to develop pragmatic solutions. Our value-adding and practical approach integrates specialist process safety management, engineering and testing. We seek to educate and grow customer's competences to provide sustainable performance improvement. Partnering with our customers we combine technical expertise with a passion for life preservation, risk reduction and asset protection.

We are a service unit of DEKRA, a global leader in safety since 1925 with over 44.000 employees in 60 countries. As a part of the world's leading expert organisation DEKRA, we are the **global partner for a safe world**.

Reduce operational risk and foster a culture that cares

Fewer injuries, improved reliability, saved lives

DEKRA Organisational Reliability is a behavioural change consultancy and business partner to businesses working in high hazard industries such as chemical, oil and gas, transportation, utilities, manufacturing, pharmaceutical and farms.

Using "care" as a catalyst, we specialize in helping our customers to implement significant changes and deliver **Operational Excellence** with safety at the core. Applying our knowledge and experience of Organisational Reliability and Organisational Safety, we enable our customers to deliver their business to plan, without loss or damage to people, plant and productivity.



Create a Culture of Care



Develop Safety Strategy



Prevent Serious Injuries & Fatalities



Operational Reliability



Develop Safety Leadership



Fatigue Risk Management



Employee Engagement



Project Support

Culture of Care Maturity Ladder®

A Safety Culture Maturity Model

The concept of maturity in a business context originated as a meaning of improving the way in which software is built and maintained.

The model has been adapted for use in other domains as it was found to be useful in enabling organisations to identify the actions required to improve performance. The maturity ladder concept has found its way into **safety culture development** and is now a popular meaning of assessing safety culture in organisations.

We pay people -
Why should
be care?

Pathological

Safety is something
that prevents the
company from
doing business -
don't get caught.

We care when
we have to

Reactive

Safety is important.
The company does
a lot every time
there is an accident.



INCREASINGLY INFORMED

We make the effort to care

Calculation

Safety is managed on the bases of procedures, documentation, and logging indicators.

We care at every opportunity

Proactive

Safety is managed with workforce involvement and leading indicators.

Care is fundamental to who we are

Progressive

Safety is how the company does business, demonstrating inherent safety mindfulness.

INCREASING TRUST AND ACCOUNTABILITY

Developing a Safety Strategy including a Culture of Care

Observe, audit and perception

The safety culture maturity model of DEKRA Organisational Reliability focuses on care, which can be understood as a value based approach to safety. Within any workplace, care begins with how people are treated.

However, care as a concept can also be applied to the plant and equipment, as well as to the processes that underpin business operations. When we talk about care, it is in the context of showing interest or concern for something or give importance to it. Using the Culture of Care Maturity Ladder® model, we seek to identify the organisation's strengths and provide an evidence-based profile of the safety culture.

A **profile of the safety culture** of an organisation derives from the observation, audit and perception findings grounded in the Culture of Care Maturity Ladder® framework. The model helps organisations to discover the gap between the present level of safety culture maturity and the desired level and to work towards reaching it.



A Scientific Approach

See the big picture of safety

With several experience and knowledge in the field of safety, our experts have a **unique ability to see the big picture** of safety strategies, as well as the passion to help you driving meaningful changes.

Building a multi-disciplinary safety strategy can involve activities such as creating a company vision, holding motivational workshops for the workforce or leadership, training or education programmes, consultancy, mentoring or coaching, all of which are unique to your goals and organisation.

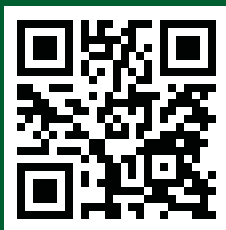
We support you on your journey towards a culture where safety is an integral value and therefore sustainable: in essence, a culture of care.



**PREVENT YOUR RISK,
EMPOWER YOUR BUSINESS.**

Less incidents. Fewer injuries. Saved lives.
Expertise | Team | Global Presence

Discover our integrated solutions on
www.dekra.it/real-safety



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