

DEKRA Testing and Certification Ltda. policies

DEKRA Testing and Certification Ltda., a technology-based company with the aim to provide services in the field of communications, has implemented an Integral Management System based on four basic pillars: Quality, Environment, Work Risk Prevention and Information Security.

We understand that a strategic factor of success, that has allowed us to position ourselves as one of the world class references in the communications field, is having as an objective the satisfaction of expectations and needs of everyone involved in the activities of the company, customers, shareholders, staff, partners and our social environment.

To achieve the established goals, the following commitments are made:

1. To establish a balance in our activities that allows us to obtain maximum satisfaction, and fulfillment of expectations of everyone involved in the activities of the company.
2. Continuous improvement of our operating, environmental, management and risk prevention procedures is part of our proceedings and is achieved by means of setting objectives, periodic review activities and updates to our Management System.
3. Fulfillment of current legal obligations in terms of Industrial Security, Environmental, Risk Prevention, Information Security, as well as commitments made by the organization and in particular, fulfillment of the requirements of ISO/IEC 17065.
4. To detect and evaluate the environmental impacts that can be generated as a consequence of our activities, to define the objectives and to take the actions that help us, within the extent of our capabilities, to prevent pollution and promote the efficient usage of resources, as well as ensuring health and safety at work identifying hazards and assessing the risks.
5. Quality within all our activities by means of good professional practices and our values.
6. To adopt organizational and technical measures to ensure the security of information systems in the organization to be managed according to the level of risk and preserving the confidentiality, integrity and availability of them.
7. Prevent pressure of any kind from interfering with the proper development of DEKRA activities.
8. All DEKRA Testing and Certification Ltda. staff must know, assume and follow the provisions of this policy, the quality manual and documentation of the management system, in order to implement and apply the policies and working procedures. Implementation and follow up are specifically assigned to the Quality Manager.

Strategic, as well as operative objectives to be defined must be in line with all stated so far.

Management has established and maintains the necessary communication channels to manage knowledge and to allow us to know assume and understand the policies and objectives.

In line with the expressed will, General Management commits to make available the necessary material and human resources for the fulfillment of the objectives set.

April, 2021



Alexis Mignogna
Chief Operating Officer.